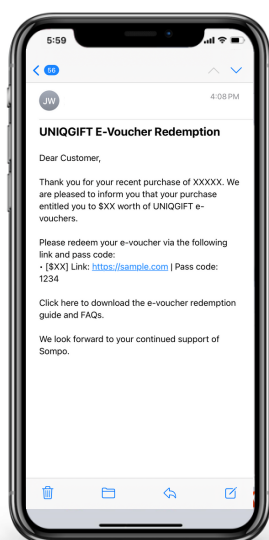


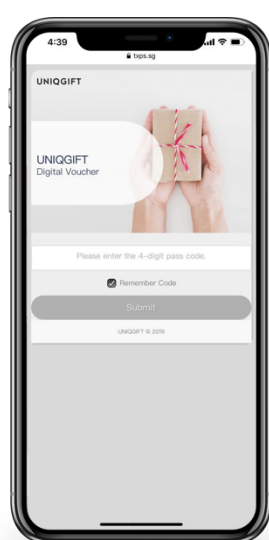
# REDEMPTION GUIDE FOR MOTOR CAR PROMOTION GIFT

## UNIQQIFT LIFESTYLE E-VOUCHER

### (1) REDEMPTION JOURNEY



Receive email, click into  
URL to open e-Voucher  
on web browser

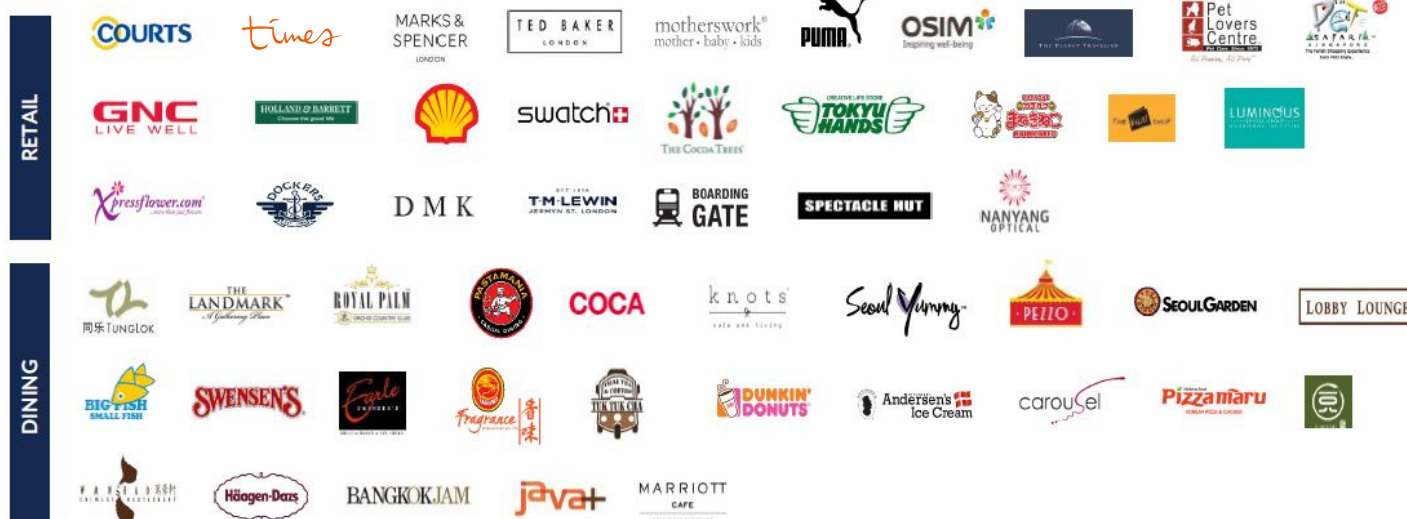


Enter 4-digit pass code  
(within email)



e-Voucher is  
retrieved  
(Scan Barcode at any  
Partner Merchant)

### (2) PARTICIPATING MERCHANTS



Full list at: <https://uniqqiftvoucher.com/merchants/#evouchers>

## FREQUENTLY ASKED QUESTIONS

### **1. Is the Lifestyle E-Voucher the same as the UNIQUIGIFT E-Voucher?**

Yes, aside from the change of name and voucher logo, the Lifestyle E-Voucher has the exact same functions and participating merchants as the UNIQUIGIFT E-Voucher. UNIQUIGIFT E-Voucher was the previous name of the Lifestyle E-Voucher.

### **2. What is the validity of the voucher?**

The validity of the voucher is 6 months.

### **3. Must I spend the voucher in a single transaction?**

No, you can spend in multiple transactions at our participating merchants. For example, if you have a \$50 Lifestyle E-Voucher, you can spend \$10 at Courts, \$20 at Marks & Spencer and have a remaining \$20 left to spend at other merchants (or go back to Courts and/or Marks & Spencer)

### **4. Can I top-up with cash if my voucher is not enough to pay for my items?**

Yes, you can top-up with cash or other payment options accepted by the merchant to pay for the excess amount. For example, if your items cost a total of \$70, you will have to pay \$20 cash after your \$50 Lifestyle E-Voucher has been used.

### **5. Where can I find the participating merchant list?**

You can find the link to our merchant page on the voucher itself, "Click here to see store locations" or you can visit our website directly:

<https://uniqgiftvoucher.com/merchants/#evouchers>

### **6. Is my voucher transferrable?**

Yes, you can simply pass on your voucher link and pin-code to the person you would like to transfer your voucher to. He/She will then be able to access and use the voucher.

### **7. Where can I seek help if I face issues with redemption?**

You can email [info@uniqgift.com](mailto:info@uniqgift.com) with pictures/screenshots/details of the issue you are facing for assistance.

### **8. What can I do if I have lost my voucher URL and pin-code?**

You can email [emailus@sompo.com.sg](mailto:emailus@sompo.com.sg). We will help you to retrieve the URL and Pin-Code that was sent to you.

*Information correct as at 5 November 2020.*

----- **END** -----