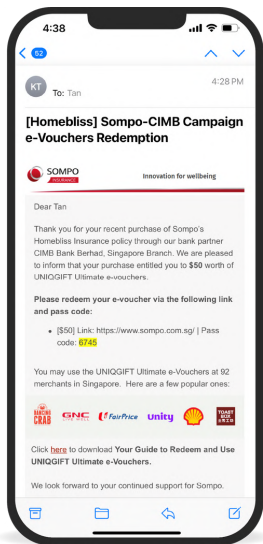
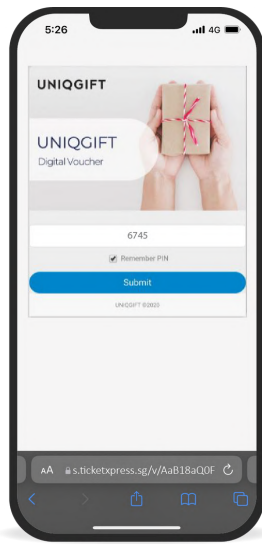


REDEMPTION GUIDE OF UNIQGIFT ULTIMATE E-VOUCHER

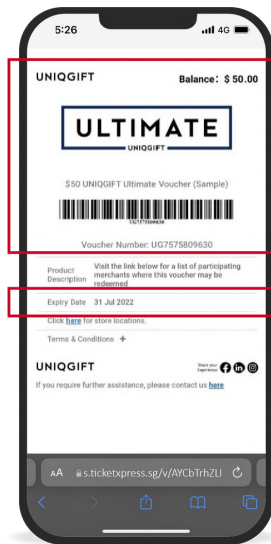
(1) REDEMPTION JOURNEY



Tab on URL to open voucher.



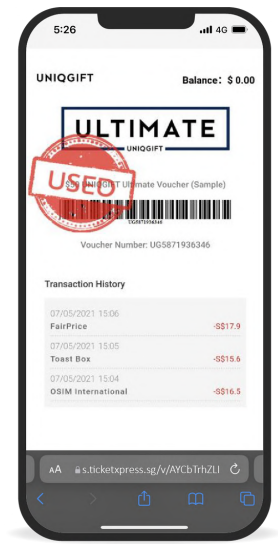
Enter 4-digit pass code (refer to email)



Scan barcode at merchant store. Barcode can be scanned multiple times until balance runs out or until expired.

Balance: \$44.10

Check your voucher expiry date here.



Fully redeemed voucher will display a "USED" stamp.

(2) PARTICIPATING MERCHANTS

RETAIL

DINING

Full list at: <https://www.uniqgiftvoucher.com/merchants/#ultimate>

FREQUENTLY ASKED QUESTIONS

1. What is the validity of the Ultimate e-Voucher?

The validity of the Ultimate e-Voucher is stated in the email that is sent to you. You have to redeem and use the e-Vouchers by the validity date stated therein.

2. Must I spend the Ultimate e-Voucher in a single transaction?

You may spend the Ultimate e-Voucher in multiple transactions at the participating merchants. For example, if you have a \$100 Ultimate e-Voucher, you can spend \$40 at FairPrice for groceries, \$30 at Shell for petrol and spend the balance \$30 at other participating merchants (or you may spend it again at FairPrice).

3. May I top-up with cash if my Ultimate e-Voucher is not enough to pay for my items?

Yes, you may top-up with cash or other payment options accepted by the merchant to pay for the excess amount.

For example, if your items cost a total of \$120, you will have to pay \$20 cash after your \$100 Ultimate e-Voucher has been used.

4. Where can I find the participating merchant list?

You can find the link to the merchant page on the voucher itself, "Click here to see store locations" or you can visit: <https://www.uniqqiftvoucher.com/merchants/#ultimate>

5. Is my Ultimate e-Voucher transferrable?

Yes, you may pass on your Ultimate e-Voucher link and pin-code to the person you would like to transfer your voucher to. He/She will then be able to access and use the voucher.

6. Where can I seek help if I face issues with redemption?

You can email info@uniqqift.com with pictures/screenshots/details of the issue you are facing for assistance.

7. What can I do if I have lost my voucher URL and pin-code?

You can email emailus@sompo.com.sg. We will help you to retrieve the URL and Pin-Code that was sent to you.

Information correct as at 30 March 2022.

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