

## PAStar Insurance

### Important Notice

1. **STATEMENT Pursuant to Section 25(5) of the Insurance Act** (or any subsequent amendments thereof) - We would remind you that you must disclose to us fully and faithfully the facts you know or ought to know otherwise you may not receive any benefits from your Policy.
2. Please note that this insurance is subject to the premium being paid and received in full by the Company
  - a) before the inception date where the Policy is issued to an Individual; or
  - b) within the period specified in the Premium Payment Warranty applied to the Policy in all other instances, failing which there will be no liability under this Policy.

The Schedule conditions, exclusions, endorsements and memoranda shall be read together as one contract and any word of expression to which a specific meaning has been attached in any part shall bear the same meaning wherever it appears.

In consideration of the Policyholder and Insured Person(s) named in the Schedule hereto and following the Profession or Occupation stated herein and that the Policyholder shall pay to **Sompo Insurance Singapore Pte. Ltd.** (hereinafter called "the Company") the premium mentioned in the said Schedule, the Company agrees (subject to the terms, exceptions and conditions contained herein or endorsed hereon, hereinafter collectively referred to as the Terms of this Policy) to compensate the Policyholder or Insured Person in respect of the benefits enumerated in the Schedule occurring during the Period of Insurance. The Company will pay to the Policyholder or Insured Person or his legal personal representatives the amount appropriate to the Benefits stated in the Policy.

### Definitions

1. **Accident or Accidental** means an identifiable event which is experienced by the Insured Person in a sudden, unforeseen or unexpected manner and which solely and independently of any other cause results in Bodily Injury to the Insured Person.
2. **Age** means age next birthday.
3. **BODILY INJURY** means death or injury to the Insured Person resulting solely and directly from an Accident or through Accidental means and happening during the Period of Insurance.
4. **Capital Sum Insured** means the sum insured for Accidental Death.
5. **Child / Children** means dependent unmarried and unemployed natural children, legal step-children and legally adopted children of the Insured Adults who are aged one (1) month old and below the age of twenty-one (21) years old. For those in full-time tertiary institutions, the age limit will be extended to twenty-five (25) years old.
6. **Chiropractor and Chinese Physician** including herbalist, acupuncturist and bonesetter means a person qualified by a medical degree/certification and duly licensed or registered to practice Chinese medicine in the geographical area of his practice, and who in rendering such services is practicing within the scope of his licensing and training but excluding a Chinese Physician or Chiropractor who is the Insured Person or the spouse, relative or employee of the Insured Person.
7. **Covered Event** means a recreation, sports, entertainment or theatrical event in Singapore where admission is by paper or electronic ticket issued for admission on fixed date as opposed to open validity.
8. **Effective Date of Cover** means the Policy commencement date or date of Insured Person's first enrolment, whichever is the later.
9. **Fractured Leg or Patella with Established Non-Union** means a complete break into two pieces; the broken leg does not mend properly and function normally, and this condition will last for the remainder of the Insured Person's life.
10. **Hospital** means an establishment duly constituted and registered as a Hospital for the care and treatment of sick and injured persons as bed-paying patients, and which
  - a. has facilities for diagnosis and major surgery;
  - b. provides twenty-four (24) hours a day nursing services by registered graduate nurses;

- c. is under the supervision of a physician, and is not primarily a nature cure clinic, a place for alcoholics or drug addicts, a nursing, rest or convalescent home or home for the aged or similar establishment.
11. **Illness or Sickness** means any sudden and unexpected pathological deviation from the normal healthy state, marked by interruption, cessation or disorder of body functions, systems or organs as confirmed such by a Registered Medical Practitioner.
  12. **Infectious Disease** means unequivocal, final and confirmed diagnosis of any of the following infectious diseases, as defined by internationally accepted medical diagnostic criteria, by a Registered Medical Practitioner, supported by acceptable clinical, radiological, histological and laboratory evidence:
    - a. Severe Acute Respiratory Syndrome (SARS)
    - b. Dengue Fever / Dengue Haemorrhagic Fever
    - c. Variant Creutzfeldt-Jakob Disease (vCJD) or 'Mad Cow Disease'
    - d. Nipah Viral Encephalitis
    - e. Japanese Viral Encephalitis
    - f. Malaria
    - g. Pulmonary Tuberculosis
    - h. Measles
    - i. Rabies
    - j. Melioidosis
    - k. Hand, Foot and Mouth Disease (HFMD)
    - l. Avian Influenza or 'Bird Flu' due to Influenza A viral strains H1N1, H5N1, H9N2, H7N7 or H7N9
    - m. Chikungunya Fever
    - n. Mumps
    - o. Rubella
    - p. Middle East Respiratory Syndrome (MERS)
    - q. Zika Virus
  13. **Insured Person(s)** means the respective person(s) named in the Schedule as Insured Person(s) who are insured under this Policy. **Insured Self** means the first insured person named in the Schedule. **Insured Spouse** means the legal spouse of the Insured Self.
  14. **Loss of Sight** means physical loss of an eye, or permanent and total loss of sight, which shall be considered as having occurred in one or both eyes, if the degree of sight remaining after correction is 3/60 or less on the Snellen Scale (this means seeing at 3 metres what you should see at 60 metres) as confirmed by a fully qualified ophthalmic Specialist.
  15. **Loss of Speech or Hearing** means medically certified total and irrecoverable loss of the sense of speech or hearing.
  16. **Loss of Use** means loss in terms of physical incapacity or disability and not in terms of professional or occupation incapacity or disability of the Insured Person.
  17. **Medical Condition** means any type of Illness, Sickness, Disease, Disability, Physical Deformity and/or Bodily Injury resulting from an Accident sustained by the Insured Person.
  18. **Medical Expenses** means the cost of medical, surgical or other remedial attention, treatment or appliances given or prescribed by a Registered Medical Practitioner and all hospital, nursing home and land ambulance charges incurred within twelve (12) months from the date of the Accident as a direct result of Bodily Injury sustained from the Accident.
  19. **Occupation** means the Insured Person's full-time and/or part-time gainful employment and/or any other work for remuneration or profit which the Insured Person is fitted to do by knowledge and/or training as defined in the Schedule.
  20. **Permanent Total Disablement** means a state of incapacity resulting from the Insured Person suffering Bodily Injury which results in his/her permanent total disablement from gainful employment of any and every kind where such incapability is medically certified within twelve (12) months from the date of the Accidental Bodily Injury.
  21. **Personal Effects & Belongings** means articles or accessories hand-carried or worn by the Insured Person but excluding jewellery items (but not watches), mobile phone, Pagers and Portable Computers/Diaries/Personal Digital Assistants and the like, camera and video equipment.
  22. **Policyholder** means the person(s) or entity named in the Schedule under whose name the Policy has been issued and who acts on behalf of the Insured Person(s) in making the declarations in the Proposal Form / Application which forms the basis of this Policy.

23. **Pre-Existing Conditions** means an Injury, Illness or Disease which existed or have developed symptoms or there exists manifestation of illnesses before the Effective Date of Cover in respect of an Insured Person of which the Insured Person was aware or should reasonably have been aware, based on normal medically accepted pathological development of the Injury, Illness or Disease.
24. **Registered Medical Practitioner** means a person qualified by degree in Western Medicine and duly licensed or registered to practice medicine and surgery in the geographical area of his practice, and who in rendering such services is practicing within the scope of his licensing and training but excluding a Medical Practitioner who is the Insured Person or the spouse, relative or employee of the Insured Person.
25. **Staycation** means accommodation in a commercially run premises in Singapore where a fee is charged but not including residential homes belonging to family or friends of the Insured Person. For the avoidance of doubt, camping (including glamping and tent camping) or caravan pitch are not covered by this Policy.
26. **Temporary Total Disablement** means a state of incapacity resulting from the Insured Person suffering Bodily Injury which temporarily totally prevents the Insured Person from engaging in his/her Occupation.
27. **Traffic** means private car and public conveyance (taxi, railway train, rapid transit railway system, public bus, tram, ferry or commercial scheduled aircraft operated under a licensed carrier for the transportation of fare paying passengers) but and excludes private hire buses/coaches to and from Singapore and all other modes of transportation that are chartered or arranged as part of a tour, even if the services are regularly scheduled.

## **Policy Cover**

### **Section A – Accidental Death / Permanent Disablement**

If the Insured Person shall sustain Bodily Injury within the Period of Insurance and Situation of Risks stated in the Schedule caused by Accidental means which results directly and independently of any other cause within twelve (12) months of the Accident or Accidental means either in Death or Disablement or the items in the Table of Benefits below. For the avoidance of doubt, no Benefit is payable in respect of Death or Disablement arising from Illness or Sickness (including any Infectious Diseases). The Company will pay the appropriate amount of the Benefits under the Policy subject to the percentage set out in the Table of Benefits below for any one Accident or Period of Insurance.

<b>Table of Benefits</b>		
<b><u>Item</u></b>	<b><u>Description</u></b>	<b><u>% of Capital Sum Insured</u></b>
1.	Death	100%
2.	Total paralysis of all limbs	150%
3.	Total and permanent loss of all sight of	
	- both eyes	150%
	- one eye	100%
4.	Loss of sight of one eye, except perception of light	50%
5.	Total loss of lens of one eye	50%
6.	Total loss of hearing	
	- both ears	75%
	- one ear	20%
7.	Total loss of speech	50%
8.	Total loss of speech & hearing (both ears)	150%
9.	Total loss by physical severance or total and permanent loss of use of	
	- two whole limbs or two feet / hands	150%
	- one leg at hip or between hip and ankle	100%
	- loss of one arm at shoulder or between shoulder and wrist	100%
	- one hand or one foot	100%
10.	Total loss by physical severance or total and permanent loss of use of both thumbs and all fingers	100%
11.	Total loss by physical severance or total and permanent loss of use of thumb and four fingers of one hand	50%
12.	Total loss by physical severance or total and permanent loss of use of four fingers of one hand	40%

<b>Table of Benefits</b>		
<u>Item</u>	<u>Description</u>	<u>% of Capital Sum Insured</u>
13.	Total loss by physical severance or total and permanent loss of use of thumb	
	- both phalanges	25%
	- one phalanx	10%
14.	Total loss by physical severance or total and permanent loss of use of index finger	
	- three phalanges	15%
	- two phalanges	10%
	- one phalanx	5%
15.	Total loss by physical severance or total and permanent loss of use of middle finger	
	- three phalanges	10%
	- two phalanges	7%
	- one phalanx	3%
16.	Total loss by physical severance or total and permanent loss of use of ring finger	
	- three phalanges	10%
	- two phalanges	7%
	- one phalanx	3%
17.	Total loss by physical severance or total and permanent loss of use of little finger	
	- three phalanges	10%
	- two phalanges	7%
	- one phalanx	3%
18.	Total loss by physical severance or total and permanent loss of use of toes	
	- all toes of one foot	18%
	- great, both phalanges	6%
	- great, one phalanx	3%
	- other than great, each	3%
19.	Fractured leg or patella with established non-union of leg	10%
20.	Shortening of leg by at least five centimeters	10%
21.	Third Degree Burns	
	a. Head - damage as a Percentage of Total Body Surface Area	
	- equals to or greater than 2% but less than 5%	50%
	- equals to or greater than 5% but less than 8%	75%
	- equals to or greater than 8%	100%
	b. Body - damage as a Percentage of Total Body Surface Area	
	- equals to or greater than 10% but less than 15%	50%
	- equals to or greater than 15% but less than 20%	75%
	- equals to or greater than 20%	100%

**Section B – Medical Expenses**

If the Insured Person suffers Accidental Bodily Injury during the Period of Insurance which requires medical treatment (including physiotherapy referred by a Registered Medical Practitioner), the Company will reimburse such medical expenses incurred as a consequence thereof up to the limit specified in the Schedule for any one Accident. Medical expenses do not include treatment fees by Chiropractors and Chinese Physicians except as provided for in the Extension below.

**Section C – Daily Hospitalisation Allowance Arising From Accidents**

If the Insured Person is hospitalised as an in-patient due to Accidental Bodily Injury for more than twenty-four (24) hours during the Period of Insurance, the Company will pay a daily hospitalisation allowance in the amount specified in the Schedule up to a maximum of three hundred and sixty-five (365) days for any one Accident.

**Section D – Weekly Income Benefit**

If the Insured Person suffers Temporary Total Disablement due to Accidental Bodily Injury certified by a Registered Medical Practitioner, the Company will pay a weekly income benefit of an amount equivalent to the lower of either:

- a. Where the Insured Person is gainfully employed when the Accident happened
- the Insured Person's basic weekly Salary at the time of claim; or
  - the amount specified in the Schedule.
- Salary refers to regular wages from an employment contract or the average of the basic income for the 3 months immediately preceding the time of Accident for a self-employed person.

Provided this benefit is

- i. payable up to a maximum of one hundred and four (104) weeks for any one Accident;
  - ii. supported with proof of employment and income at the time of claim; and
- b. Where the Insured Person is not gainfully employed at the time of Accident or proof of employment or income is not available at the time of claim and the Temporary Total Disablement is a result of Open Fractures or dislocations of
- i. Leg at hip or between hip and ankle
  - ii. Arm at shoulder or between shoulder and wrist
  - iii. Hand and Foot
- as certified by a Registered Medical Practitioner requiring surgery under anesthesia, the Company will pay a weekly income benefit of an amount equivalent to 25% the amount specified in the Schedule payable up to a maximum of twelve (12) weeks and limited to one payment for each dislocation event during any 12-month period.

Open Fracture means a fracture where the broken bone(s) penetrate(s) the skin

#### **Section E – Family / Parental Allowance**

In the event of Accidental Death of the Insured Person, the Company will pay to his legal personal representative a monthly allowance of the limit specified in the Schedule. The payment of the allowance will only commence upon the Company's receipt of all relevant proof of claim and shall terminate after twelve (12) months. This benefit is payable in addition to Section A.

#### **Section F – Re-Employment Benefit**

If the Insured Person suffers Permanent Disablement due to Accidental Bodily Injury, the Company will pay the amount specified in the Schedule for any one Accident provided a valid claim is made for Permanent Disablement benefit payable at not less than 50% of the Capital Sum Insured under Section A.

#### **Section G – Personal Effects & Belongings**

The Company will pay up to the limit specified any one Accident or Period of Insurance for the cost of repair or replacement after making proper allowance for wear and tear or depreciation of the Insured Person's personal effects and belongings damaged in an Accident provided Accidental Bodily Injury is sustained and a valid claim is made under Sections A, B, C or D for the same Accident.

#### **Section H – Emergency Medical Evacuation & Repatriation**

If the Insured Person sustains Accidental Bodily Injury whilst outside Singapore which, in the opinion of the Appointed Assistance Company, is necessary to evacuate to the nearest registered medical institution for medical treatment or return to Singapore, the Company will pay for the reasonable cost of transportation and en-route medical care and supplies including the assignment of a doctor &/or nurse to accompany the Insured Person, air ambulance, regular transportation, rail, road or any other appropriate means necessarily incurred up to the limit specified in the Schedule in the aggregate any one Accident or Period of Insurance. Provided the event is an indemnifiable event within the terms and conditions of this Policy.

If spouse and/or child(ren) is/are insured under the same Policy, the benefit payable under this Section for all Insured Persons is up to maximum of S\$100,000 in the aggregate any one Accident or Period of Insurance.

#### **Section I – Tuition Benefit**

In the event of Accidental Death of the Insured Self and/or Insured Spouse leaving behind surviving Insured Child(ren), the Company will pay a monthly allowance as specified in the Schedule to the surviving Insured Person or legal guardian of the Insured Child(ren) named in the Policy for the benefit of the Insured Child(ren). The payment of the monthly allowance will only commence upon the Company's receipt of all relevant proof of claim and shall terminate after twelve (12) months. This benefit is payable to each Insured Child and in addition to Section A.

#### **Section J – Mobility Aid**

This Policy will reimburse up to the maximum limit specified in the Schedule any one accident per Insured Person for any necessary purchase or rental of mobility aid (including but not limited to crutch, wheelchair or artificial limbs) and hearing aid prescribed by a Registered Medical Practitioner if the Insured Person suffered any injury or disability arising from an Accident covered under this Policy.

Mobility Aid shall mean equipment or device designed to assist walking or move from place to place when a person is injured or disabled.

## **Optional Cover**

The following sections apply to Insured Person(s) only when specified in the Schedule.

### **Section K – Infectious Disease Booster**

This Policy shall extend to cover Daily Hospitalisation due to any Infectious Diseases defined in this Policy up to the limits specified in the Schedule.

### **Section L – Education Fund**

In the event of Accidental Death of the Insured Self and/or Insured Spouse, whichever occurs earlier during the Period of Insurance, leaving behind surviving Insured Child(ren), the Company will pay the sum specified in the Schedule to the surviving Insured Person or legal guardian of the Insured Child(ren) named in the Policy for the benefit of Insured Child(ren).

In the event of Accidental Death of the Insured Self and/or Insured Spouse without leaving behind any surviving Insured Child(ren), the sum specified in the Schedule will be payable in addition to Section A.

This benefit is payable once during the Period of Insurance

### **Section M – Parent's Cover**

This Policy shall extend to cover Accidental Death and Permanent Disablement (as described under Section A above) of the parent(s) of the Insured Person who are named in the Schedule and up to the limit specified in the Schedule.

## **Policy Extensions**

### **Accidental Miscarriage and Recuperation Cash Allowance**

If the Insured Person suffers a miscarriage caused by Accidental falling or traffic accident causing external injury, the Company will pay the appropriate amount of Benefits under Section B and C of this Policy inclusive of a Recuperation Cash Allowance of S\$100 under Section B.

### **Baby Bonus Allowance**

Section B of the Policy extends to pay S\$100 cash for each newborn biological child delivered by the Insured Person for up to two (2) children per Policy year provided both the Insured and Insured Spouse are covered under the same Policy and have been continuously insured under the Policy for not less than the preceding twelve (12) months. The Company will not pay any Baby Bonus Allowance if a claim is not made to the Company within six (6) months from the birth of the child.

### **Cancellation of Staycation or Covered Event Due to Hospitalisation**

If the Insured Person is hospitalised due to an Accident and as a result has to unavoidably cancel or abandon

- a. a Staycation booking; and/or
- b. attendance of a Covered Event

the Company will, subject to the limits stated herein, pay for the deposit and/or unused costs in respect of the Staycation and/or unused ticket for the Covered Event provided

- a. the period of Staycation and/or date of the Covered Event coincide with or is within the period of the Insured Person's hospitalisation;
- b. the Staycation booking and/or the purchase of the ticket for the Covered Event were made prior to the Insured Person's hospitalization and not exceeding 6 months before the Period of Insurance;
- c. the cost of the Staycation booking or the cost of the ticket for the Covered Event separately or combined amounts to at least S\$200 and such booking/purchase is charged to and paid in advance by the Insured Person for which evidence of booking/purchase can be produced; and
- d. a claim is made and payable under Section C – Daily Hospitalisation Allowance Arising From Accidents.

The Company will pay up to a maximum of S\$100 per Accident and up to S\$200 per Policy year under this Section.

### **Chiropractor and Chinese Physicians**

Section B of the Policy extends to include treatment by Chiropractor and Chinese Physicians for Accidental Bodily Injuries up to the limit of S\$1,000 (S\$250 for Child) any one Accident subject to S\$50 in respect of Standard Plan or S\$150 in respect of other Plan (S\$12.50 in respect of Standard Plan or S\$37.50 in respect of other Plan for Child) per visit per day and S\$2,000 per Insured Person (S\$500 per Child) in the aggregate for any one Period of Insurance.

### **Disappearance**

Notwithstanding anything contained in the Policy to the contrary, if the body of the Insured Person is not found within one (1) year after the date of the disappearance following sinking or wrecking or destruction of that aircraft or conveyance in which he was travelling during the Period of Insurance, this shall be considered as constituting a valid claim under Section A – Item 1 of the Table of Benefits of this Policy.

Any payment under this Extension is made subject to the requirement that the Policyholder and/or Insured Person's legal personal representatives must provide a signed undertaking to the Company to guarantee that if it is subsequently found that the Insured Person is alive, they undertake to and shall on demand, return to the Company any sums the Company have paid under this Policy.

### **Domestic Maid**

This Policy is extended to cover the domestic maid(s) under the employment of the Insured Self and/or Insured Spouse at the time of the Accident against Death / Permanent Disablement (as described under Section A above) for a Sum Insured of S\$5,000 any one Accident or Period of Insurance. Where the Insured Self and/or Insured Spouse has more than one (1) maid under his employment, the sum insured will be apportioned equally among the number of maids. The Company will pay the maid or her legal personal representatives the amount appropriate to the Benefits shown in the Schedule subject to the percentage for each form of Permanent Disablement set out in the Table of Benefits under Section A.

### **Double Hospitalisation Allowance in ICU Arising From Accidents**

If the Insured Person is hospitalized due to an accident and was warded in an Intensive Care Unit (ICU) for at least twenty-four (24) hours during the Period of Insurance, the Company will pay a daily hospitalisation allowance equivalent to 200% of Section C limit up to a maximum of fifty (50) days for any one Accident.

### **Double Indemnity for Accidental Death as A Passenger in a Traffic Accident**

In the event of a Traffic Accident occurring during the Period of Insurance where the Insured Person is travelling as a passenger and result in Death of the Insured Person, the benefit payable under Section A, excluding any bonus Sum Insured provided under the No Claim Bonus Extension, will be doubled. This benefit is not applicable where the Accident arises directly or indirectly from Act of Terrorism as provided under Extension for Terrorism Cover.

The Company's maximum liability per policy for this Extension shall be limited to S\$1,000,000 and the Insured Person cannot claim from the Double Indemnity for Death of both Insured Self and Insured Spouse in the same Fatal Accident Extension for the same event.

### **Double Indemnity for Death of both Insured Self and Insured Spouse in the same Fatal Accident**

In the event of an Accident occurring during the Period of Insurance resulting in Death of both the Insured Self and Insured Spouse, the benefit payable under Section A, excluding any bonus Sum Insured provided under the No Claim Bonus Extension, will be doubled. This extension is applicable only where both the Insured Self and Insured Spouse are covered in the same policy. This benefit is not applicable where the Accident arises directly or indirectly from Act of Terrorism as provided under Extension for Terrorism Cover.

Where the total Capital Sum Insured of both the Insured Self and Insured Spouse in the same Policy exceeds S\$500,000 the Company's maximum liability per policy for this Extension shall be limited to S\$1,000,000.

### **Exposure**

If following an Accident, the Insured Person is unavoidably exposed to the natural elements and as a direct result of such exposure suffers a Bodily Injury as specified in the Table of Benefits under Section A, such injury shall be considered as constituting a valid claim but only under Section A of this Policy.

### **Facial Disfigurement and Reconstructive Surgery**

If the Insured Person suffers Accidental Bodily Injury during the Period of Insurance and requires surgical procedure for

- i. Facial Reconstructive Surgery;
- ii. Skin Transplantation due to burns;
- iii. Re-attachment of severed fingers, toe and limbs,

the Company will reimburse the cost reasonably incurred in Singapore within twelve (12) months of the Accident up to the maximum of 50% of Section B limit per Insured Person in the aggregate for any one Period of Insurance in addition to the limit payable under Section B.

Facial Reconstructive Surgery means the undergoing of plastic or reconstructive surgery (restoration or reconstruction of the shape and appearance of facial structures above the neck which are defective, missing, or damaged) which, in the opinion of the Registered Medical Practitioners, is medically necessary for treatment of facial disfigurement being a direct result of an Accident requiring inpatient treatment and subsequently the performance of such surgery.

Skin Transplantation means the undergoing of skin transplantation due to accidental burns resulting in the full thickness skin destruction of at least 10% of the body surface area of the Insured Person. The treatment must be certified by the Registered Medical Practitioner that it is medically necessary. Correct of facial disfigurement is excluded under the Policy.

Re-attachment of severed fingers, toes and limbs shall mean to undergo re-attachment of the said parts and the surgery must be, in the opinion of the Registered Medical Practitioner, medically necessary for the treatment.

#### **Food Poisoning**

If the Insured Person suffers Accidental Bodily Injury from food poisoning, the Company will pay the amount appropriate to the Benefits shown in the Schedule of this Policy.

#### **Full Terrorism Cover**

This Policy will compensate up to the Capital Sum Insured per Insured Person in aggregate for the benefits provided under this Policy for claims arising directly or indirectly from Act of Terrorism.

Where an Insured Person is insured under more than one Policy with the Company covering Act of Terrorism, the Company's maximum liability per Insured Person for Any One Event regardless of the number of Policies shall be limited to S\$500,000.00 per Insured Person and subject to the Conveyance Limit and/or Event Limit imposed on the policy as specified in the Policy Schedule, where applicable, whichever is the lower.

For the purpose of this Extension,

"Act of Terrorism" shall mean an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes or reasons including the intention to influence any government and/or to put the public or any section of the public in fear.

"Any One Event" shall include all insured losses which arise directly from the same cause and which occur during the same period of time and in the same area. Such cause is understood to be the Act of Terrorism which directly occasions the losses or triggered the chain of causation where there are several perils, which in an unbroken chain of causation, have occasioned the losses.

#### **Full-Time National Service**

If the Insured Person / Child is required to serve Full-Time National Service on or after the commencement of the Period of Insurance, the Policy extends to cover the Insured Person / Child once he is officially off-duty or he has officially signed off from army camp. However, anything or activities relating to or in connection with or arising directly or indirectly from full-time National Service are excluded from the Policy.

#### **Infectious Diseases**

Notwithstanding anything contained in the Policy to the contrary, Section B of the Policy extends to cover claims arising from medical treatment of Infectious Diseases defined in this Policy but excludes any such claims where diagnosis of such infection is made within the first fourteen (14) days from the first inception date of cover. The reimbursement of the medical expenses under this extension is subject to the submission of blood test results with confirmed diagnosis as proof of claim in addition to the other evidence as required under the Policy.

#### **Insect / Animal Bites**

In the event that the Insured Person suffers Accidental Bodily Injury through direct violent skin contact caused by an insect or animal, such injury shall be considered as constituting a valid claim under this Policy.

#### **Leisure Underwater Activities**

This Policy is extended to cover Accidental Bodily Injury suffered by the Insured Person whilst engaging in Leisure Underwater Activities during the Period of Insurance provided, at the time of the Accident, the Insured Person holds a recognized diving qualification and is diving within the limits of that qualification or diving under the direct supervision of a qualified diving instructor. "Leisure Underwater Activities" means underwater diving for leisure requiring the use of artificial breathing apparatus and for a depth not exceeding thirty (30) metres.

#### **Marriage Bonus Allowance**

The Company will pay S\$100 in the event the Insured Person becomes legally married during the Period of Insurance provided

- a. the Insured Person and his/her legal spouse has been insured with the Company under PASTar for at least twelve (12) consecutive months prior to their date of legal marriage; and
- b. no prior claim has been made for the Marriage Bonus Allowance with the Company either by the Insured Person or his/her legal spouse.

The Company will not pay any Marriage Bonus Allowance if a claim is not made to the Company within six (6) months from the date of the legal marriage.



### **Motorcycling**

This Policy is extended to cover motorcycling (whether as a rider or a pillion-rider) provided that at the time of sustaining Bodily Injury, the Insured Person is wearing a safety helmet, and not engaging in or practicing for racing and hill climbing contests and reliability trials and speed or duration testing.

### **No Claim Bonus**

It is hereby noted and agreed that the Sum Insured in respect of Accidental Death and Permanent Disablement for the Insured Person will increase by 5% on the Original Sum Insured on each annual renewal provided:

1. no claim has been made during the preceding Period of Insurance;
2. the increase in Sum Insured shall be earned within a period of not more than five (5) years from the inception of the Policy up to maximum 25% of the Original Sum Insured;
3. there has been no interruption of cover in the period or between Periods of Insurance; and
4. if a claim is paid during a year, the additional increase in Sum Insured will be suspended for the coming renewal. The current compounded Sum Insured however will not be forfeited.

For the purpose of this benefit, Original Sum Insured shall mean the Sum Insured attaching to the Insured Person in the first year that he is insured with this benefit with the Company.

In the event there is a change in the selected plan, the Original Sum Insured shall mean the Sum Insured before any bonus Sum Insured provided for under this extension attaching to the Insured Person(s)

1. on the first day of cover in the Period of Insurance in which the change was effected mid-term of the Period of Insurance; or
2. on the first day of cover in the renewal Period of Insurance where the change is effected at renewal.

In the event cover for spouse and/or child(ren) is included during mid-term of the Period of Insurance, the bonus Sum Insured accumulated under the Policy shall not apply to the newly included Insured Person(s) during the period where cover is not effected on the first day of the Period of Insurance. The bonus Sum Insured accumulated under the Policy shall apply for the mentioned Insured Person(s) if the cover is effective from the first day of the Period of Insurance.

### **Reservist Training**

This Policy covers the Insured Person for Accidental Bodily Injury sustained whilst on part-time National Service as a NSman / Reservist in the Navy, Army, Air Force, Civil Defense or Police Force, provided that the Company shall not be liable to pay benefit for any Bodily Injury occurring whilst the Insured Person is taking part in or is present at any military, naval or air force operation during actual warfare or any insurrection or any expedition or operation of a war-like character either as combatant or non-combatant.

### **Riot, Strike, Civil commotion, Hijack, Murder and Assault**

If the Insured Person suffers Accidental Bodily Injury caused by Riot, Strike, Civil Commotion, Hijack, Murder and Assault, the Company will pay the amount appropriate to the Benefits under the Policy, provided that such Accidental Bodily Injury does not arise out of or in connection with the Insured Person's participation, collaboration or provocation of such act.

For the purpose of this Extension, Hijack shall mean any seizure, or exercise of control by force or violence or by threat of force or violence and with wrongful intent, of an aircraft or other conveyance in which the Insured Person is travelling as a passenger.

### **Suffocation by Smoke, Poisonous Fumes, Gas & Drowning**

In the event that the Insured Person sustains Accidental Bodily Injury caused by suffocation by smoke, poisonous fumes, gas or drowning, the Company will pay the appropriate amount of Benefits under the Policy.

### **Survivor Benefit**

In the event of Accidental Death of the Insured Self and/or Insured Spouse, the Policy cover for the surviving Insured Person(s) will be extended for another six (6) months without any additional premium charge.

### **Trauma Counseling Expenses**

In the event that the Insured Person is diagnosed as suffering from a post-traumatic stress disorder by a Registered Medical Practitioner following a claim payable under Facial Disfigurement and Reconstructive Surgery Extension and requires counselling service, the Company will reimburse the cost of Medical Expenses reasonably incurred in Singapore within twelve (12) months of the Accident up to the maximum of 50% of Section B limit per Insured Person in the aggregate for any one Period of Insurance in addition to the limit payable under Section B.

## **Sompo Assist**

This Policy is extended to provide twenty-four (24) Hour Emergency Assistance Service available directly from our Appointed Assistance Company. Information about the Insured Person and the Policy will be disclosed to our Appointed Assistance Company for the purpose of providing the Emergency Assistance Services. Any contracts entered into for such services or any request for such services shall be deemed to be made between the Insured Person and our Appointed Assistance Company and the Company does not in any way accept any liability to provide such services or for the performance thereof.

If the Insured Person suffers Accidental Bodily Injury and is in need of Emergency Assistance Services whilst outside Singapore arising out of and in the course of his journey, provided such journey is not undertaken:

- i. against the advice of a Medical Practitioner, and/or
  - ii. for the purpose of obtaining or seeking any medical or surgical treatment abroad,
- the following Emergency Assistance Services benefits shall be available directly from our Appointed Assistance Company upon specific verbal notification by the Insured Person or the Insured Person's representative to the specified twenty-four (24) hour Alarm Centre, on call collect or reverse charge basis.

All services are purely on referral or arrangement basis only. The Company and our Appointed Assistance Company shall not be responsible for any third party expenses incurred which shall be the responsibility of the Insured Person.

## **Definitions**

### **Home Country**

Shall mean Singapore.

### **Usual Country of Residence**

Shall mean Singapore.

### **Place of Residence**

Means the residential address as declared by the Insured Person.

## **Emergency Assistance Services (By our Appointed Assistance Company)**

### **A. Travel Assistance**

#### **1. Pre-trip Information Services**

Provides information concerning visas and inoculation requirements for foreign countries worldwide.

#### **2. Embassy Referral**

Provides the address, telephone number and hours of opening of the nearest appropriate consulate and embassy worldwide.

#### **3. Lost Luggage Assistance**

Assists the Insured Person who has lost his/her luggage while travelling outside his/her Home Country or Usual Country of Residence by providing directions for recovery.

#### **4. Lost Passport Assistance**

Assist the Insured Person who has lost a passport while travelling outside his/her Home Country or Usual Country of Residence by providing directions for recovery.

#### **5. Weather and Exchange Rate Information Assistance**

Assist the Insured Person by providing referral information services including weather and exchange rate information.

#### **6. Emergency Message Transmission Assistance**

Assist the Insured Person to transmit urgent messages to family Insured Persons, friends or business associates upon the Insured Person's request in the event of a medical emergency.

#### **7. Interpreter Referral**

Assist the Insured Person by providing the address, telephone number and hours of operating of interpreters worldwide.

**8. Arrangement of Hotel Accommodation**

Arrange for hotel accommodation for the Insured Person's companion who is visiting the Insured Person while he/she is hospitalised outside his/her Home Country or Usual Country of Residence.

**B. Medical Assistance**

**1. Telephone Medical Advice**

Arrange for the provision of medical advice to the Insured Person over the telephone.

**2. Medical Service Provider Referral**

Provide the name, address, telephone number and, if requested by the Insured Person and if available, office hours for physicians, hospitals, clinics, dentists and dental clinics (collectively, "Medical Service Provider"). Our Appointed Assistance Company shall not be responsible for determining the appropriate medical specialist for handling the Insured Person's particular problem nor for providing medical diagnosis or treatment. Our Appointed Assistance Company shall not be liable in respect of any consequences arising out of or howsoever caused by the services provided by the Medical Service Providers referred by our Appointed Assistance Company. The final selection of the Medical Service Provider shall be the responsibility of the Insured Person.

**3. Arrangements of Appointments with Local Doctors for Treatment**

Assist the Insured Person by arranging for appointments with local doctors for treatment.

**4. Arrangement of Hospital Admission**

If the medical condition of the Insured Person is of such gravity as to require hospitalisation our Appointed Assistance Company will assist the Insured Person with hospital admission.

**5. Dispatch of Essential Medicine**

When medically necessary and whenever possible, our Appointed Assistance Company will dispatch essential medicine which is not available locally. The delivery of such medical commodities will be subject to the laws and regulations applicable locally for the importation or delivery of such products.

**6. Arrangement of Emergency Medical Evacuation**

Arrange for the provision of air and/or surface transportation, medical care during transportation, communications and all usual ancillary services required to move the User to the nearest hospital where appropriate medical care is available. Our Appointed Assistance Company will arrange for the provision of appropriate communication and linguistic capabilities, mobile medical equipment and medical escort crew.

**7. Arrangement of Emergency Medical Repatriation**

Arrange for the return of the Insured Person to his/her Home Country or Usual Country of Residence following an emergency medical evacuation for subsequent in-hospital treatment in a place outside his/her Home Country or Usual Country of Residence. Our Appointed Assistance Company will arrange for the provision of appropriate communication and linguistic capabilities, mobile medical equipment and medical escort crew.

**8. Arrangement of Repatriation of Mortal Remains**

Arrange for transporting the Insured Person's mortal remains from the place of death to his/her Home Country or Usual Country of Residence or if requested by the Insured Person's family, arrange for local burial at the place of death, subject to any government regulations.

**Exclusions**

1. The Company shall not be liable under the Policy for any claims directly or indirectly due to, arising or resulting from:
  - a. any consequence of war, invasion, act of foreign enemy, hostilities, warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, mutiny rising, military or usurped power, confiscation, detention, nationalisation, requisition, martial law or state of siege or any of the events or causes which determine the proclamation or maintenance of martial law or state of siege;
  - b. intentional self-injury, suicide or attempted suicide (whether felonious or not) while sane or insane, wilful and/or intentional act, provoked assault, intoxication, insanity, venereal disease or AIDS, childbirth or pregnancy (excluding accidental miscarriage) or abortion or any complication following therefrom;

- c. the Insured Person engaging in or practising for or taking part in caving, mountaineering or rock climbing necessitating the use of guides or ropes, potholing, underwater activities involving the use of underwater breathing apparatus (other than Leisure Underwater Activities as defined in this Policy), bungee jumping, sky diving, hang-gliding, paragliding, parachuting or any activities in aerial balloon whilst airborne, motor rallies, any kind of racing or any sports in a professional capacity unless otherwise agreed in writing by the Company;
  - d. the Insured Person engaging in aerial activities or air travel except as a fare paying passenger in any properly licensed aircraft being operated by a Licensed airline in accordance with published schedules of flights or timetables or in a properly licensed multi-engined aircraft being operated by any other licensed commercial air carrier;
  - e. bodily injuries requiring surgical treatment except such as may result directly from surgical operations made necessary solely by injuries covered by this Policy;
  - f. the Insured Person engaging in military, naval or air force service, police, civil defence service other than Reservist Training during peacetime;
  - g. the Insured Person engaging in the following occupations / work scope unless otherwise agreed by the Company and specified in the Schedule:
    - i. Pilots, aircrew or any occupation involving aviation activities
    - ii. Full-time military personnel
    - iii. Police force personnel
    - iv. Fire fighters
    - v. Construction / unskilled workers
    - vi. Ship crew or workers on board vessels, oil and gas rig workers, offshore workers, stevedores, shipbreakers
    - vii. Welding
    - viii. Professional sports teams
    - ix. Work involving height (exceeding 30 feet above ground or floor level) and/or works underground and/or travel beyond normal speed on land and/or handling of hazardous chemical / electricity
    - x. Use of Woodworking tools and machineries
    - xi. Professional divers and jockeys
    - xii. Crane Operators
  - h. illegal acts of the Insured Person or an Insured Person's beneficiary;
  - i. or is contributed to by, the Insured Person having taken a drug unless it is taken on proper medical advice and is not for the treatment of drug addiction;
  - j. or is contributed by, any medical condition (except as provided for under the Policy), pre-existing conditions, congenital anomalies and conditions arising out of or resulting therefrom, physical defect or infirmity;
  - k. HIV (Human Immunodeficiency Virus) and/or any HIV related illness including AIDS (Acquired Immune Deficiency Syndrome) and/or any mutant derivative or variations thereof however caused.
2. This Policy does not cover any Accident directly or indirectly caused by or contributed to by or arising from ionizing, radiation or contamination by radioactivity from any nuclear fuel or from nuclear waste from the combustion of nuclear fuel. Solely for the purpose of this Exclusion combustion shall include any self-sustaining process of nuclear fusion.
  3. The compensation provided by this Policy shall not apply to nor include any Accident and/or Bodily Injury directly or indirectly caused by or contributed to by or arising from nuclear weapons materials.
  4. Accidental Death shall not in any way be presumed by reason of the disappearance of the Insured Person except in the event of the total loss by shipwreck of the ship or air crash of the aircraft in which the Insured Person was travelling except as provided for in the Extension. The onus of proof of the Accident and the disappearance of the Insured Person as provided for in the Extensions shall in all cases rest with the claimant.
  5. This Policy does not cover Cosmetic (aesthetic), Plastic or Reconstructive Surgery/Treatment, or any treatment which relates to or is needed because of previous cosmetic treatment, except as necessitated due to an event covered by the Policy.
  6. This Policy does not cover any Infectious Disease which is announced or notified as an epidemic or pandemic by the health authority in Singapore or the Government of the Republic of Singapore; and a pandemic by the World Health Organisation (WHO).

In the event of an announcement or notification of an epidemic or pandemic by the health authority in Singapore or the Government of the Republic of Singapore only, the notification shall take precedence and shall be deemed that an epidemic or pandemic has been announced.

The cover for the epidemic or pandemic Infectious Disease shall cease from the date of such announcement or notification. This cover shall be restored on the termination date of such epidemic or pandemic on notification from the Company.

7. This Policy does not cover any person under the age of one (1) month or over the age of seventy (70) unless otherwise agreed and specified in the Schedule.

## **Provisions**

- a. Persons eligible for cover under this Policy unless otherwise agreed by the Company and specified in the Schedule are

### Insured Self

A person whose age is between sixteen (16) years and seventy (70) years and must be a Singapore Citizen, Singapore Permanent Resident or expatriate or foreigner who is holding a valid employment pass, work permit, dependent pass, student pass or Social Visit Pass, and who is residing in Singapore. Where the Policyholder is a corporate company, this includes the Policyholder's Employees under the payroll of a Singapore-based office who are residing in Singapore.

### Insured Spouse

The legal spouse of the Insured Self between sixteen (16) years and seventy (70) years and must be a Singapore Citizen, Singapore Permanent Resident or expatriate or foreigner who is holding a valid employment pass, work permit, dependent pass, student pass or Social Visit Pass, and who is residing in Singapore.

### Insured Child

Dependent unmarried and unemployed natural children, legal step-children and legally adopted children of the Insured Adult(s) who are aged above one (1) month old and below the age of twenty-one (21) years old and who is residing in Singapore. For those in full-time tertiary institutions, the age limit will be extended to twenty-five (25) years old.

For the purpose of Item (a) above, Social Visit Pass shall mean social visit pass with a validity period of at least twelve (12) months or more.

- b. The Benefit for Permanent Disablement shall be a percentage equivalent to the degree of disability. The scale in the Table of Benefits under Section A states the percentage appropriate to the forms of Permanent Disablement specified. For forms of Permanent Disablement not specified, the degree of disability will be assessed by comparison with the percentage shown in the scale.

Where the injury is not specified, the Company will adopt a percentage of disablement which in its opinion is not inconsistent with the provisions in the Table of Benefits under Section A.

- c. The Benefits under this Policy shall, except for benefits payable under Sections B, G, H and J, be paid in addition to any other insurance benefit to which the Insured Person may be entitled under any other policy or policies but subject to Provision (j) and terms specified under the individual Benefits.
- d. Any claim payable under Accidental Death Benefit shall be reduced by a sum equal to any claim payable under Permanent Disablement Benefit in respect of the same Accident.
- e. If an Accident happens which gives rise to a claim under Accidental Death Benefit or any claim which in aggregate is more than 50% under Permanent Disablement Benefit, this insurance will not cover any further Accidents to that Insured Person.
- f. Before the Company will pay the Permanent Total Disablement Benefit, Permanent Total Disablement from all gainful employment of any and every kind shall have lasted for twelve (12) months and have been proved to the Company's reasonable satisfaction to be permanent and without expectation of recovery. However, if it can be proved to the reasonable satisfaction of the Company that Permanent Total Disablement from all gainful employment is permanent, then the Company may at their discretion pay the relevant compensation as specified in the Table of Benefits set out under Section A before the expiry of twelve (12) months.

- g. Loss of Sight or Limb or Hearing or Speech must be proved to the reasonable satisfaction of the Company to be permanent and without expectation of recovery before the Company will pay the relevant compensation as specified in the Table of Benefits under Section A.
- h. The maximum benefits payable in the aggregate in any one Period of Insurance:
  - (i) shall not exceed 100% of the Capital Sum Insured in the aggregate under Section A where any one of such Item bears a highest compensation of up to 100% of the Capital Sum, and the aggregate benefits payable under Sections A, C and D shall not exceed 125% of the Capital Sum Insured.
  - (ii) shall not exceed 150% of the Capital Sum Insured in the aggregate under Section A where any one of such Item bears a highest compensation of up to 150% of the Capital Sum Insured and/or for aggregate benefits payable under Sections A, C and D shall not exceed 150% of the Capital Sum Insured.
- i. No compensation shall be payable under Section A additionally for any specific Item which is part of a greater Item for which compensation is payable under this Policy. If benefit is payable for loss of use of a whole member of the body, the benefit for parts of the member cannot also be claimed.
- j. If the Insured Person is covered under more than one PASTar policy at any one time, only the Policy with the highest limit will respond to any claims made.
- k. For Policies issued under corporate / company name to cover a group of individuals or family units, the Company's maximum liability in respect of Death or Disablement occurring whilst the Insured Persons are to the Policyholder's knowledge traveling in the same conveyance at the same time shall not in the aggregate exceed the Limit Any One Conveyance as stated in the Schedule of this Policy or its equivalent in any other currency.

## **General Conditions**

### **1. Interpretation**

This Policy and the Schedule together with the Proposal Form, Application, endorsements, memoranda and any other information furnished by the Policyholder and/or Insured Person shall be read together as one Policy and any word or expression to which a specific meaning has been attached in any part of the Policy shall bear such meaning wherever it may appear.

### **2. Conditions Precedent to Liability**

The due observance and fulfillment of the terms, provisions, conditions and endorsements of this Policy by the Policyholder and/or Insured Person insofar as they relate to anything to be done or complied with by them and the truth of the statements and answers in the Proposal and/or Declaration and/or any other information furnished by the Policyholder and/or Insured Person shall be conditions precedent to any liability of the Company to make any payment under this Policy.

### **3. Claims Notification**

The Policyholder and/or Insured Person must notify the Company in writing within thirty (30) days after the happening of any Accident which may give rise to a claim under this Policy.

### **4. Evidence Required**

The Policyholder and/or Insured Person must produce to the Company, at their own expense, any medical certificates and other evidence which the Company may require in support of the claim. If the Company considers it necessary, the Insured Person must agree to undergo a medical examination, for which the Company will pay, as often as the Company may require, in connection with any claim. In the event of death of the Insured Person, the Company shall be entitled to have a post-mortem at its own expense.

### **5. Payment of Claim**

- a. Where the Policy is issued to an individual or a family unit, any payment under this Policy shall only be made to the Policyholder or Insured Person or, in the event of his death, his legal personal representatives on production of the Letter of Administration or Probate and whose receipt shall be a total discharge to the Company of its liability under the Policy.
- b. Where the Policy is issued under corporate / company name to cover a group of individuals or family units, the Company shall treat the Policyholder, the employer, as the absolute legal and beneficial owner of this Policy. Any amount payable under this Policy shall be paid by cheque to the order of the Policyholder and such payment shall effectively discharge the Company from any further liability in respect thereof.
- c. All admissible claims are payable in Singapore currency. Charges incurred in any other currency shall be payable in Singapore Dollars on the basis of the exchange rate as stipulated by the Company. The Company shall not bear any bank charges or credit charges.

**6. Goods and Services Tax on Policy Excess/Deductible**

All amounts shown in this Policy (inclusive of Policy Schedule) in respect of Excess/Deductible, if any, do not include Goods and Services Tax (GST). Where GST is applicable to the Policy and/or to a claim under the Policy, GST will be levied accordingly on the Excess/Deductible amounts and the Insured shall be liable to bear the GST so levied on the Excess/Deductible amounts.

**7. Interest**

Interest will not be added to any payment.

**8. Forfeiture**

All payments under this Policy shall be forfeited in all of the following events:

- a. If any claim on this Policy is in any respect fraudulent or if any fraudulent means or devices are used by the Policyholder and/or Insured Person or anyone acting on his behalf to obtain any payment under this Policy;
- b. If the Bodily Injury is occasioned by the wilful act or with the connivance of the Policyholder and/or Insured Person.

**9. Notice of Material Changes**

- a. The Policyholder shall give reasonable notice to the Company of any change in the Insured Person's country of residence or business or occupation or habits or pursuits which is likely to result in a material increase in hazard to the Company and shall pay any additional premium that may be required by the Company for the continuance of coverage as indicated in writing by an authorized official of the Company.
- b. The Company shall notify the Policyholder in writing of any alterations or amendments to the Policy as are deemed necessary but any accidental omission or failure to send details shall not invalidate the alteration.
- c. If the Policyholder fails to give notice of the material changes noted above to the Company, and there is a claim for any payment thereafter, the Company may reject such claim or, at its discretion, adjust the payment.

**10. Age Limit**

- a. This Policy shall not cover persons under the age of one (1) month or over the age of seventy (70) years unless otherwise agreed and specified in the Schedule.
- b.
  - i. If the Insured Person is covered under the Standard plan, renewability will be considered under the same plan up to age 85 years if he is enrolled before the age of 60 years, and there is no lapse in cover in the period or between Periods of Insurance.
  - ii. If the Insured Person is covered under the Deluxe or Elite plan, renewability will be considered under the same plan up to age 75 years. Thereafter, renewability will be considered only under the Standard plan up to age 85 years if he/she is enrolled before the age of 60 years, and there is no lapse in cover in the period or between Periods of Insurance.

**11. Termination of Insurance**

The Company's liability will cease to attach under this Policy on the earliest of the following events unless prior agreement have been received and endorsed by the Company to extend cover under the Policy:

- a) The Insured Person's attainment of the age limit specified in the Policy;
- b) The Insured Person ceases to meet the eligibility criteria stated in the Policy;
- c) Coverage for any Insured Person will cease automatically if he/she has been physically absent from Singapore for more than one hundred and eighty (180) consecutive days during the Period of Insurance, unless prior agreement has been endorsed by the Company to extend the Policy to include such absence from Singapore and payment made of the additional premium chargeable. In such event, the Insured Person's cover will be terminated at 23:59 standard Singapore time on the one hundred and eightieth (180<sup>th</sup>) day after the departure from Singapore;
- d) The death of the Insured Person and where the Insured Person is the Policyholder, cover for all other Insured Persons will also terminate at the expiry of the Period of Insurance following the date of the death, except otherwise provided under Extension – Survivor Benefit;
- e) Insured Person's violation of law resulting in imprisonment;
- f) Change in the Insured Person's employment, occupation or business, where such employment, occupation or business is excluded in this Policy.

**12. Cancellation**

This Policy may be terminated at any time at the request of the Policyholder, in which case the Company will retain the customary short period rate for the time the Policy has been in force.

This Policy may also be terminated at the option of the Company by giving seven (7) days' notice by registered letter to the Policyholder of the Insured Person at his last known address, in which case the Company shall be liable to repay a rateable proportion of the premium for the unexpired term from the date of the cancellation but subject to a minimum charge of S\$53.50 (inclusive of GST) by the Company provided no claim has arisen during the then current Period of Insurance.

**13. Other Insurances (Applicable to Section B, G, H and J only)**

If at the time of any claim the Insured Person holds any other insurance policy which makes provision for payment of medical expenses and/or compensation for loss or damage which is the subject of a claim hereunder, details of such other policy or policies shall be advised to the Company and the Company shall not be liable to contribute more than the rateable proportion of such expenses.

**14. Arbitration**

Any dispute or question between the Company and the Policyholder as to the amount payable by the company upon the happening of any event shall be referred for arbitration to a sole Arbitrator appointed by the concurrence of the parties, and in the event of non-concurrence, each party shall respectively appoint an Arbitrator and two Arbitrators shall be at liberty to appoint an Umpire, provided always that the terms of reference shall be entered into in writing, and the making of an award pursuant to the arbitration shall be condition precedent to any right of action against the Company under this Policy.

**15. Renewal Procedure**

At each renewal of this Policy, the Policyholder shall give written notice to the Company of any material fact affecting this Policy which has come to the Policyholder's knowledge affecting an Insured Person, except for change in health. Where the Company does not receive any notice, it shall be taken to mean that there has been no material change to the facts declared prior to the renewal. If any undeclared material change in facts is discovered subsequent to the renewal, the Policy shall be void.

The Company may amend the clauses, conditions and rates of premium of the insurance at renewal provided that the amendments apply to all PASTar policies and the Policyholder has been informed of the amendments at least thirty (30) days before the Renewal Date at which time the amendments will apply.

**16. Misrepresentation**

This Policy shall be voidable in the event of misrepresentation, misdescription or non-disclosure or concealment of any circumstances by the Policyholder and/or the Insured Person material to or in connection with

- a. the health of the Insured Person, and in particular
  - i. whether the Insured Person is suffering from a Disease, Illness, disability or handicap; or
  - ii. whether the Insured Person is aware of circumstances suggesting that he may be suffering from a Disease, Illness, disability or handicap;
- (i) the Insured Person's previous claim history;
- (ii) the Insured Person's insurance record, including previous insurance refusals.

The Policyholder and/or Insured Person shall forthwith, or within such time as the Company may in writing allow, deliver in writing a statement containing as particulars of all such information as may be required. No statement by the Policyholder and/or Insured Person under this Policy shall be acceptable to and binding on the Company unless the terms of this condition have been fully complied with and the Company confirms in writing acceptance of the statement.

**17. Governing Law**

This Policy is governed by and interpreted in accordance to the laws of Singapore.

**18. 14 days Free Look Period (Applicable to Policy issued to an Individual)**

In respect of coverage with "Free Look" provision, the Policyholder or Insured may return the original policy document to the Company or intermediary if the Insured decides to cancel the cover during the "Free Look" period. In such an event, the Insured will receive a full refund of the premium paid to the Company provided that no claim has been made under the insurance. The policy will then be deemed as void from inception and the Company shall not be liable for any claims occurring prior to the return of the Policy.

"Free Look" period means the period up to fourteen (14) business days from the time this Policy is received by the Policyholder or Insured and this Policy is deemed to have been delivered and received by the Policyholder or Insured three (3) business days after it is posted by the Company.

This provision is, however, not applicable to any policy with period of insurance less than one (1) year and/or to policy renewals.



## **Additional Endorsements**

The following endorsements shall apply to this Policy unless otherwise stated and/or deleted in the Policy Schedule.

### **Condition Precedent**

The validity of this Policy is subject to the condition precedent that

1. for the risk insured, the Insured has never had any insurance terminated in the last twelve (12) months due solely or in part to a breach of any premium payment condition; or
2. if the Insured has declared that it has breached any premium payment condition in respect of a previous policy taken up with another insurer in the last twelve (12) months
  - a. the Insured has fully paid all outstanding premium for time on risk calculated by the previous insurer based on the customary short period rate in respect of the previous policy; and
  - b. a copy of the written confirmation from the previous insurer to this effect is first provided by the Insured to the Company before cover incepts.

### **Contracts (Rights of Third Parties) Act Exclusion**

It is hereby declared and agreed that a person who is not a party to this Policy shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) (or any subsequent amendments thereof) to enforce any of its terms.

### **Cyber Risks Exclusion Clause (NMA2915)**

#### 1. Electronic Data Exclusion

Notwithstanding any provision to the contrary within the Policy or any endorsement thereto, it is understood and agreed as follows:

- a. This Policy does not insure, loss, damage, destruction, distortion, erasure, corruption or alteration of ELECTRONIC DATA from any cause whatsoever (including but not limited to COMPUTER VIRUS) or loss of use, reduction in functionality, cost, expense of whatsoever nature resulting therefrom, regardless of any other cause or event contributing concurrently or in any other sequence to the loss.
- b. However, in the event that a peril listed below results from any of the matters described in paragraph (a) above, this Policy, subject to all its terms, conditions and exclusions will cover physical damage occurring during the Policy period to property insured by the Policy directly caused by perils of Fire and Explosion.

#### 2. Electronic Data Processing Media Valuation

Notwithstanding any provision to the contrary within the Policy or any endorsement thereto, it is understood and agreed as follows:

Should electronic data processing media insured by the Policy suffer physical loss or damage insured by this Policy, then the basis of valuation shall be the cost of the blank media plus the costs of copying the Electronic Data from back-up or from originals of a previous generations. These costs will not include research and engineering nor any costs of recreating, gathering or assembling such Electronic Data. If the media is not repaired, replaced or restored the basis of valuation shall be the cost of the blank media. However this Policy does not insure any amount pertaining to the value of such Electronic Data to the Insured or any other party, even if such Electronic Data cannot be recreated, gathered or assembled.

Electronic Data means facts, concepts and information converted to a form useable for communications, interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment and includes programmes, software, and other coded instructions for the processing and manipulation of data or the direction and manipulation of such equipment.

Computer Virus means a set of corrupting, harmful or otherwise unauthorized instructions or code including a set of maliciously introduced unauthorized instructions or code, programme or otherwise, those propagate themselves through a computer system or network of whatsoever nature. Computer Virus includes but is not limited to 'Trojan Horse' 'worms' and 'time or logic bombs'.

### **Electronic Date Exclusion**

The Company will not pay for any claim of whatsoever nature directly or indirectly caused by or consisting of or arising from the failure or inability of any computer or other equipment or system for processing storing or retrieving data, whether the property of the Insured or not, occurring at any time to

1. correctly recognize any date as its true calendar date;
2. capture, save or retain, and/or correctly to manipulate, interpret or process any data or information or command or instruction as a result of treating any date otherwise than as its true calendar date;
3. capture, save, retain or correctly to process any data as a result of the operation of any command which has been programmed into any computer software, being a command which causes the loss of data or the inability to capture save retain or correctly to process such data on or after any date.

Subject otherwise to the Terms of the Policy.

### **Jurisdiction**

The indemnity under this Policy shall not apply in respect of judgements which are not in the first instance delivered by or obtained from a court or tribunal of competent jurisdiction within the Republic of Singapore.

### **Personal Data Protection**

In relation to the personal data collected for this Insurance, the Insured agreed and acknowledged that

1. the Company may collect, use and disclose the personal data for the purposes stated in its Privacy Policy, which include underwriting and administering the insurance Policy (including reinsurance/underwriting, claims processing, investigation, payment and other related purposes);
2. the Company will not use, disclose or process the personal data for purposes which are not stated in the Privacy Policy or for which the Insured's consent have not been obtained. If the Company wish to use, disclose or process the personal data for another purpose the Company will seek the Insured's prior written consent;
3. the Company may disclose the personal data for the purposes to a related corporation, subsidiaries, holding companies, associated companies, or affiliates of, any credit bureau; any other person to whom disclosure is permitted or required by any law; and our third party service providers and agents (acting on our behalf). Those recipients may be located in or outside Singapore.

### **Payment Before Cover Warranty (This warranty applies where the Policy is issued to an Individual)**

1. The Premium due must be paid to the Company (or the intermediary through whom this Policy or Bond was effected) on or before the inception date ("the inception date") or the renewal date of the coverage. Payment shall be deemed to have been effected to the Company or the intermediary when one of the following acts takes place:
  - a. Cash or honoured cheque for the premium is handed over to the Company or the intermediary;
  - b. A credit or debit card transaction for the premium is approved by the issuing bank;
  - c. A payment through an electronic medium including the internet is approved by the relevant party;
  - d. A credit in favour of the Company or the intermediary is made through an electronic medium including the internet.
2. In the event that the total premium due is not paid to the Company (or the intermediary through whom this Policy or Bond was effected) on or before the inception date or the renewal date, then the insurance shall not attach and no benefits whatsoever shall be payable by the Company. Any payment received thereafter shall be of no effect whatsoever as cover has not attached.
3. In respect of insurance coverage with Free Look provision, the policyholder may return the original policy document to the Company or intermediary within the Free Look period if the policyholder decides to cancel the cover during the Free Look period. In such an event, the policyholder will receive a full refund of the premium paid to the Company provided that no claim has been made under the insurance and the cover shall be treated as if never put in place. Free Look provision does not apply to Bond.

### **Premium Payment Warranty (This warranty applies where the Policy is issued to a corporate entity)**

1. Notwithstanding anything herein contained but subject to clause 2 hereof, it is hereby agreed and declared that if the Period of Insurance is 60 days or more, any premium due must be paid and actually received in full by the Company (or the intermediary through whom this Policy was effected) within 60 days of the inception date of the coverage under the Policy, Renewal Certificate or Cover Note.
2. In the event that any premium due is not paid and actually received in full by the Company (or the intermediary through whom this Policy was effected) within the 60-day period referred to above, then:
  - a. the cover under the Policy, Renewal Certificate or Cover Note is automatically terminated immediately after the expiry of the said 60-day period;
  - b. the automatic termination of the cover shall be without prejudice to any liability incurred within the said 60-day period; and
  - c. the Company shall be entitled to a pro-rata time on risk premium subject to a minimum of S\$26.75 (inclusive of GST).
3. If the Period of Insurance is less than 60 days, any premium due must be paid and actually received in full by the Company (or the intermediary through whom this Policy was effected) within the Period of Insurance.

### **Policy Owners' Protection Scheme**

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the GIA/LIA or SDIC web-sites ([www.gia.org.sg](http://www.gia.org.sg) or [www.lia.org.sg](http://www.lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).

**Sanction Limitation and Exclusion Clause**

The Company shall not be deemed to provide cover and the Company shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Company to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

**Total Asbestosis Exclusion**

This Policy excludes all claims and losses based upon, arising out of, directly or indirectly resulting from or in consequence of, or any way involving

1. asbestos; or
2. any actual or alleged asbestos related injury or damage involving the use, presence, existence, detection, removal, elimination or avoidance of asbestos or exposure or potential exposure to asbestos.

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